Fast Facts about ISS Professional Services

About ISS:
- 15+ years of experience
- Specialized expertise
- Custom development, migration, integration, and staff augmentation solutions
- Custom process assessments and improvements

Client Markets:
- Financial Services Institutions
- Software and Services Companies
- Healthcare Service Providers
- Business and Legal Service Providers

Representative Applications:
- Financial Transaction Processing
- Straight Through Processing (STP)
- Multicurrency Accounting
- Shareholder Recordkeeping and Communications
- Web-Enabled Applications
- Call Center Systems Integration
- Legacy System Migration
- Data and Systems Integration
- Integrated Voice and Data

Technologies:
- Caché™, MUMPS
- Web development tools and platforms such as ActiveX, ASP, Java, COM, Visual Basic
- Object-based tools/object-enabled software

Answers at the Speed of Right

Software and Professional Service Solutions from ISS

ISS Integrated Software Solutions

Integrated Software Solutions, Inc.

Partners Who Understand Your Bottom Line

You've identified a strategic business objective with your bottom line in mind. You want to provide quality products or services in a timely, cost-effective manner that will minimize your overhead and enhance your competitive advantage and revenue. You know it will take specialized expertise and resources to achieve your objectives. You know you need a partner who understands your needs.

Integrated Software Solutions, Inc. (ISS) understands your needs and your bottom line. ISS leverages our 15+ years of experience and our specialized expertise to provide custom process assessments and improvements to global financial services providers, healthcare providers, and software and services companies. Our expansive professional service offerings allow us to provide unmatched custom development, migration, and integration solutions that capitalize on leading technology and emphasize security, scalability, and flexibility. Our goal is to enable our customers to provide quality solutions, to work more efficiently, to minimize the effects of changing technology, and to sell more effectively.

BENEFITS

Organizations ranging from global financial service institutions to regional businesses in a variety of markets have counted on Integrated Software Solutions, Inc. to accomplish their goals. Whether you have a unique, high-profile project that requires external expertise or ongoing work you prefer to outsource, ISS can help.

Your Bottom Line is Our Bottom Line
ISS Professional Services experts help you define the best approach to meet your strategic objectives and then work with your team to implement the solution. Averaging more than eight years of industry experience on a wide variety of projects, ISS professionals combine depth and breadth of knowledge with a can-do attitude that delivers results. Because our most important business asset is our reputation, ISS works with you to ensure complete satisfaction.

Specialized Expertise You Can Count On
ISS professionals add expertise in professional services, application development, and implementation. ISS has provided the knowledge to develop solutions in areas such as:

- Financial Transaction Processing
- Straight Through Processing
- Multicurrency Accounting
- Shareholder Recordkeeping and Communication
- Web-Enabled Applications
- Call Center Systems Integration
- Legacy System Migration
- Data and System Integration
- Voice and Data Integration

Staff Augmentation
Every technology-based business has dirty work, such as the never-ending maintenance required for a legacy production system or the expertise required to support an orphan application. ISS professionals can handle your dirty work, enabling your staff to focus on mission-critical projects that require their unique knowledge of your company's business practices.

Right Technology for the Right Project
Our skilled professionals use the appropriate tools for your project. Specific areas of expertise include:

- Java, JavaScript
- HTML, XML, ASP, JSP, CSP, ActiveX, COM
- Visual Basic
- Java Servlets, Enterprise Java Beans
- ODBC, JDBC
- UNIX
- Oracle
- SQL Server
- JRun Server
- Other Relational and Object Databases
- IBM MQSeries
- Document Management
- Automated Testing Tools
- Crystal Reports
- AppWorx

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SERVICES

Straight Through Processing
Straight through processing, the ability to automatically process transactions from initiation to resolution, is a key initiative for many organizations (particularly those within the financial services arena). ISS workflow and operations professionals uniquely combine industry expertise with a keen understanding of the capabilities of leading technology and development tools. When your goal is to fully automate a task for faster processing with reduced risk and cost, ISS will assess your needs and develop a solution. ISS custom solutions address:

- Accounting
- Integration
- Market Data
- Process Automation and Redesign
- Product Deployment
- Scalability
- Security

Outsourced Software Development
Using leading information technologies, ISS can make your software applications and operations faster, more efficient, and more cost effective. ISS can design and execute an entire project or supplement your resources to provide:

- New application analysis and design
- System integration analysis and design
- Prototyping and proof of concept
- Rapid application development
- Alpha and beta testing and ongoing quality assurance
- On-site implementation project management
- Technical writing and online help development

Software Maintenance and Enhancements
Let ISS professionals do the routine work so your staff can focus on mission-critical efforts. We'll handle efforts such as:

- Custom development of client-specific software and interfaces
- System and data conversions
- Ongoing maintenance for regulatory compliance
- Software upgrades

ISS Philosophy

Best People
Headquartered in the heart of the Philadelphia region's high-tech corridor, ISS draws from one of the largest technology talent pools in the world. We have a senior team of qualified professionals who have been part of ISS for years, and we possess the ability to quickly add highly-qualified staff as needed.

Best Background in Complex Applications and Tools
Ask us about some of the uniquely challenging and complex problems ISS has solved. With an unparalleled focus on your bottom line, we understand process, workflow, operations, and results.

Best Service, Guaranteed
In the end, all we have to sell is our reputation. Therefore, nothing is more important to us than your satisfaction.

We welcome the opportunity to discuss how Integrated Software Solutions, Inc. can help make your strategic business objectives a reality. Call ISS today and find out why we deliver *answers at the speed of right*.